



Using the latest technology to maximise your service

All our service employees are monitored using an automated timekeeping system

Starplus Cleaning Services Ltd uses a fully automated timekeeping system to monitor attendance of all employees who service our customers

REAL TIME RECORDING OF ALL HOURS WORKED

- We track hours of service in real time – as it happens
- All employees (including our salaried staff) clock-in / clock-out using a telephone to verify their attendance at your location
- Caller-ID verifies our employee is onsite at a customer account
- Hours of work are reported as soon as each shift ends
- Our office can track any variance to schedule / budget daily
- Substandard performance (under schedule hours) is spotted immediately at a glance on our daily time reports!

AUTOMATIC NO SHOW ALERTS

- We guarantee a higher level of service by using a computerized automatic no show alert system. If an employee(s) does not show up a specific time, our computer system notifies a manager. Whether the office is 10 or 100 miles away our computer system provide that extra level of supervision that makes all the difference to our customers

WE CHECK ATTENDANCE AT JOBS ALL THE TIME

- Our managers can check attendance at any location, any time
- Time attendance records are captured as employees clock-in and out of your location. Our managers can retrieve attendance records in real-time from a **computer or their mobile phone**

IMPROVED COMMUNICATION WITH EMPLOYEES

- Integrated voice messaging allows our managers to leave employees individual messages regarding customer concerns, extra customer service requests or any other issue
- More frequent employee communication improves employee moral and effectiveness to better service you – our customer
- Voice message are automatically played to our employees the next time they clock-in/clock-out improving customer service.

**WE USE LEADING EDGE TECHNOLOGY TO PROVIDE
LEADING EDGE CUSTOMER SERVICE!**

All this at no extra cost, we will be paying for all calls via a toll-Free service